

Release Notes

Product: DL30

FW Version	V7.0.0016.22
Release Date	July 29, 2021
New Features	<ol style="list-style-type: none">1. Support Hybrid Mode.2. Support Auto Zoom on/off.3. Support Effective Tracking Area.4. Added Continuous AF into AF Mode. <p>*The new features above are currently supported on camera webpage.</p>
Improvements	<ol style="list-style-type: none">1. Improved AF performance.2. Improved AI tracking performance.3. Added RTMP on/off on Remote Control. <p>*You may turn on RTMP by pressing EV+ for three seconds on remote control and EV- for three seconds to switch it off.</p> <p>*When RTMP being switched on or off, the camera LED indicator will be purple and blinking for three times.</p> <ol style="list-style-type: none">4. Supported Korean language on Webpage.5. Included notification when unidentified account/password input.
Known Issues	<ol style="list-style-type: none">1. When putting both hands on your forehead, it may cause random tracking loss. *This will be fixed in the next version.2. It may take some time for software to response when using Zoom In/Out control with camera on Window 10 version 20H2 and later. *This will be fixed in the next firmware version.3. Unknown USB 2.0 device and warning when plugging DL30 into PC/laptop with a USB 3.0 port after turning on the camera.

	<p>*This behavior and warning are caused by camera chipset design. It doesn't affect the current USB function or leads to any malfunction to your computer.</p> <p>4. No Hybrid Mode, Auto Zoom on/off, Effective Tracking Area on certain supported Software.</p> <p>*When switching to Hybrid Mode, Auto Zoom on/off on webpage, no corresponding status on certain supported software.</p> <p>*Below are the timeline that these features above will be supported in DL30 software:</p> <ul style="list-style-type: none"> ➤ CaptureShare: Early September ➤ PTZ Management: Late September ➤ PTZ Control Panel: Mid July ➤ OBS Plugin for PTZ Cameras: Already supported <p>*Please note the schedule above is subject to change due to the actual development progress. To confirm the supported version, please consult your local FAE.</p> <p>*Please note only CaptureShare will support Effective Tracking Area in the version around early September.</p> <p>5. When DL30 tracking is on and turning on Microsoft Camera Application, then choose DL30 as the video source, it may disable tracking.</p> <p>*This is caused by Camera Application design. Will fix this into next firmware version.</p> <p>6. Effective Tracking Area failed to work when user walks forward and backward.</p> <p>*Current version only stops tracking when the camera moves horizontally, therefore, the camera still tracks when the camera tilts up and down, and this issue will be fixed into the next firmware version.</p>
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FW Version	V7.0.0014.16
Release Date	April 21, 2021

New Features	N/A
Improvements	<ol style="list-style-type: none"> 1. Fixed issue regarding image disruption when connecting with USB. 2. Fixed issue regarding RTMP connection. 3. Improved image quality performance. 4. Fixed issue regarding Sleep Mode behavior.
Known Issues	<ol style="list-style-type: none"> 1. Unknown USB 2.0 device and warning when plugging DL30 into PC/laptop with a USB 3.0 port after turning on the camera. *This behavior and warning are caused by camera chipset design. It doesn't affect the current USB function or leads to any malfunction to your computer.

FW Version	V7.0.0013.14
Release Date	March 16, 2021
New Features	N/A
Improvements	<ol style="list-style-type: none"> 1. Fixed issue regarding saving preset via PTZ Control Panel. 2. Fixed issue regarding random slow image connection and pan/tilt/zoom control when using PTZ Control Panel. 3. Fixed issue regarding image flicker. 4. Improved AF performance. 5. Improved Click Track performance.
Known Issues	<ol style="list-style-type: none"> 1. Unknown USB 2.0 device and warning when plugging DL30 into PC/laptop with a USB 3.0 port after turning on the camera. *This behavior and warning are caused by camera chipset design. It doesn't affect the current USB function or leads to any malfunction to your computer. 2. User may experience a glitch when connecting RTMP server. *Will fix in the next version.

FW Version	V7.0.0010.13
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Release Date	February 5, 2021
New Features	<ol style="list-style-type: none"> 1. Able to pan/tilt/zoom. 2. Able to flip, mirror through software and webpage. 3. Able to save up to 10 preset points on remote control and 256 preset points through IP. 4. Able to switch tracking target, upper body or full body when tracking. 5. Support two AI auto tracking modes, Presenter and Zone mode. 6. Able to control through USB and IP. 7. Software support: CaptureShare V1.3.2043.0, PTZ Management V1.1.1017.0, PTZ Control Panel V1.1.1011.0. 8. Compatible with Google Meet/Hangouts, Zoom, Microsoft Teams, etc.
Improvements	N/A
Known Issues	<ol style="list-style-type: none"> 1. Failed to save preset when using PTZ Control Panel. *Will fix in the next firmware version. 2. Random slow image connection and pan/tilt/zoom control when using PTZ Control Panel. *Will fix in the next firmware version. 3. When pan speed is between 17 and 19, camera image may experience minor vibration when moving. *Default pan/tilt speed is suggested. And we are keeping working on the improvement of this issue.